



Changes To *e-van*

e-van Service Area

e-van, currently provides service within the City of Elk Grove and Regional service in some areas in Sacramento County. *e-van* will **no** longer provide service to Sacramento Airport and to General Public.

e-van Service Hours

LOCAL SERVICE (ELK GROVE ONLY AND CERTAIN AREAS IN SOUTH SACRAMENTO)

ADA UNCONDITIONAL & CONDITIONAL

Weekdays: 5:30 am – 10:30 pm

Saturdays: 6:00 am – 10:30 pm

Sundays: 8:00 am – 8:30 pm

REGIONAL SERVICE (SOME AREAS IN SACRAMENTO COUNTY)

ADA UNCONDITIONAL & CONDITIONAL

Weekdays: 6:30 am – 7:30 pm

Weekends: 8:00 am – 5:00 pm

***SENIOR (75 or over *Non-ADA*)**

Weekdays: 7:00 am – 9:00 pm

Weekends: 7:00 am – 6:00 pm

***NO REGIONAL SERVICE**

Making Reservations

Reservations can be made the same day or up to two days in advance by calling (916) 683-8726, TDD/TTY: 711 through the California Relay Service, everyday from 7:00 am to 7:00 pm. Reservations can **only** be made through *e-van*.

e-van Fares

Local trips (Elk Grove and to certain areas in South Sacramento) . . .	\$3.50 (one way)
Regional trips (some areas in Sacramento County).	\$7.50 (one way)
Same day service for local trips	\$3.50 (one way)
10-Ride Local Pass	\$35.00
10-Ride Regional Pass	\$75.00
Monthly Pass (Local or Regional)	\$150.00

A new *e-van* **Monthly Pass** will be available for \$150.00 at City Hall (8401 Laguna Palms Way, EG.,CA 95758), through the mail, online (www.e-tran.org/Fares), via FAX (916-684-0912).

e-van Photo ID Eligibility Cards

For new riders as well as for any current riders who wish to have one made up, *e-van* will now be processing *Photo ID e-van* Eligibility Cards. Pictures can be mailed, emailed, or taken at our *e-tran/e-van* office for processing. Appointment is necessary. Please call (916) 687-3009.

Please remember, in order to make a reservation or cancel a trip, call *e-van* at **(916) 683-8726**. Please feel free to contact us if you are a current *e-van* rider and would like a new *e-van* Rider's Guide mailed out to you. Should you have any questions about *e-van* or would like mobility training to learn how to ride *e-tran* fixed route buses, please call us at (916) 683-8726 or email transit@elkgrovecity.org.

Effective April 1, 2009, *e-van* riders will no longer be able to ride for free on *e-tran*. Discounted fare is now required.

***PLEASE REFER TO ATTACHED POLICY REGARDING NEW *e-van* POLICIES and PROCEDURES.**